

# General Return Policy – Last Chance Archery, LLC

The Last Chance Archery, LLC return policy will apply to the original purchaser only.

All business conducted between Last Chance Archery, LLC and its customers and distributors is based on and subject to our Terms and Conditions of Sale, which are available upon request and can be found on our website at <https://lastchancearchery.com/privacy-terms-conditions>.

**\*\*\*Proof of purchase will be required for all returns or exchanges\*\*\***

Upon receiving your order, inspect your package CAREFULLY for missing items and potential shipping damages. Any discrepancies must be filed within 3 days of package arrival, with an LCA representative, to be valid.

**Scratch & dent, or clearance items, are subject to specialized returns and are not applicable to the terms below.**

The limited return period will last for **15 days** from the ship date of the order. The ship date of the order will be listed on the invoice or the packing slip included in the shipment or by email. Any customer, with proof of purchase, can return most products for exchange or replacement within the return period listed above. Any product sent for return must be unused and in its original condition and packaging. All customers are required to pay shipping costs of returned items and LCA will not refund shipping or freight charges unless the return is a defective product.

We will not accept returns outside of the return period listed above.

If we receive a return, within the return period, and it's not in its original condition or packaging, the purchaser will be charged a **minimum** 10% fee deducted from his/her refund (*This 10% fee will be on top of our standard 10% restocking fee*). The deduction amount will be determined after an LCA staff member assesses the product/s condition. Shipping and freight charges will not be refunded.

**\*\*\*ALL RETURNS HAVE A 10% RESTOCKING FEE\*\*\***

Any customer, that receives a product that is damaged or otherwise non-functional from a manufacturing defect or shipping, can return that item for exchange or replacement within the return period listed above. In the event that this happens, LCA will potentially pay for shipping or freight charges for the defective product/s return or replacement.

Any refunds given will be by check **ONLY**.

## **What do you have to do?**

To obtain warranty or return services, you must fill out an online warranty/repair form. This form can be found by visiting <https://lastchancearchery.com/returns> (or scan the QR code below). After we receive the form we'll then respond to your email and we'll recommend an appropriate solution. Once a solution is agreed upon, we'll then email a return authorization # that you can put on your package for the return.



## **BUSINESS INFORMATION:**

Call us: 706-654-1961

Email us: [sales@lastchancearchery.com](mailto:sales@lastchancearchery.com)

Fax #: 706-654-0984

Address: Last Chance Archery, LLC

619 Hubert Pittman Road Pendergrass, GA 30567